Technical Qualification Program Feedback Survey

We are committed to providing you with the best experience possible, so we welcome your comments. Please fill out this questionnaire and provide candid feedback so that we can continue to deliver top quality products and services. If you have any questions, please do not hesitate to reach out to your FTCP Support Office Team (FTCPSupport@ntc.doe.gov!) Thank you!

* Required

Technical Qualification Program Feedback Survey

1. What is your role in TQP? *

- ○ FTCP Agent
- ○ TQP Coordinator
- ○ TQP Participant
- ○ Qualifying Official
- ○ Supervisor
- ○ Other

2. What is your organization? *

[   ]

3. List below the technical standard(s) you have completed. *

[   ]

TQP Items & Personnel

In the table below, select the corresponding statement or select N/A if the item does not apply to you.

4. How satisfied were you with the overall effectiveness of the following TQP items/personnel you may have used or interacted with during your qualification(s)? *

	Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	N/A
Evaluation Guides	○	○	○	○	○	○
NTC Course Catalogue	○	○	○	○	○	○
FTCP SharePoint Site	○	○	○	○	○	○
Qualifying Official(s) (QOs)	○	○	○	○	○	○
FTCP Support Office	○	○	○	○	○	○
eTQP	○	○	○	○	○	○
Using the Learning Nucleus to register for training	○	○	○	○	○	○
Local Resources	○	○	○	○	○	○

5. Please list any items, resources, processes, or personnel that were helpful during your qualification(s) process. *

6. Please list any issues or concerns you experienced during your qualification(s) process. *

7. How satisfied were you with the QO competency verification activities? *

	Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	N/A
	○	○	○	○	○	○

8. How satisfied were you with the availability of your QO(s)? *

	Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	N/A
	○	○	○	○	○	○

9. Did the QO/Supervisor refer to or use any available evaluation guides? *

○ Yes

○ No

○ N/A

10. How satisfied were you with the quality of remote checkouts versus in person checkouts, where applicable? *

	Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	N/A
	○	○	○	○	○	○

11. Was the rigor of the verification activity appropriate for the related competency? *

○ Yes

○ No

12. If you answered no to question 10, please provide additional information as to why you felt the verification activity was inappropriate. (For example: too stringent, too rigid, provided little or no value, etc.) *

[   ]

Technical Documentation

Regarding technical documentation (accuracy of technical qualification evaluation guides, course materials, etc.) used during initial qualification.

13. Were you made aware of any supporting evaluation guides and training to help obtain competencies in your assigned qualification(s) standard? *

○ Yes

○ No

14. If yes, how satisfied were you with the usability of documentation delivered? *

	Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	N/A
	○	○	○	○	○	○

15. What could be improved with the documentation provided? *

16. What recommended initial training, if any, helped you gain the required knowledge or successfully perform the MPAs? *

17. How satisfied were you with using eTQP? *

	Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	N/A
	○	○	○	○	○	○

18. Do you have any recommendations to improve eTQP? *

19. How satisfied were you with the overall support the FTCP Support Office provided? *

Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	N/A
○	○	○	○	○	○

20. Please tell us what the FTCP Support Office should do to improve the quality of services provided. *

Final Feedback & Comments

21. How well prepared do you feel to perform your Federal oversight function as a result of the Technical Qualification Program process? *

Very unprepared	Somewhat unprepared	No change in preparedness	Prepared	Very prepared
○	○	○	○	○

22. Please provide additional details on your response to the previous question.

23. Please share with us any comments you feel are important and should be addressed, including site-specific feedback. *